

CHAM Updates - December 16 2020

Consortium for Housing and Asset Management <info@chamonline.org>

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CHAM Webinars: Response and Resilience

The Asset Manager's Guide to Action Plans

Wednesday January 13, 2020

12:00-1:30 pm **ET**

9:00-10:30 am **PT**

[Registration is Open](#)

Watch list properties are inevitable in the world of housing, but how you deal with those properties can help influence the success of your organization. One of the key pieces to help improve a watch list property is close oversight and a strong action plan. Together, we will explore how an action plan is created and implemented by various partners in the affordable housing world.

This webinar will feature Amin Irving from Ginosko Development Company and Kyle Culotta from Gorman & Company as they present how a general partner oversees their affordable housing portfolio and how they address troubled properties. Next you will hear from Mike Witt of Cinnaire and Jordan Abboud of Midwest Housing Equity Group as they talk about how their organizations use action plans to stabilize watch list properties and get them back on the path to success. Finally, Mark Lenhardt of JP Morgan will discuss watch list properties through the eyes of an investor and what things they key in on when reviewing their portfolio.

Property Management Oversight Through an Asset Management Lens

[Recording Available](#)

This webinar examined property management through the eyes of the affordable housing asset manager. What performance metrics should we use? How do we handle the sometimes tough conversations? How do we let property staff know they are appreciated? Ultimately, what can we do to help them the team be successful?

The presenters had two different viewpoints – owner/operators and investors/lenders. Sabrina Waytes, who works at The Community Builders, shared the perspective of the owner/operator, where she oversees TCB's portfolio of Low-Income Housing Tax Credit communities in Ohio, Kentucky

and Indiana. Ken Schaefer from Ohio Capital Corporation for Housing spoke from his experience as an asset manager working for an investor, where his responsibilities include oversight of property budgets, financial reports to investors, physical property inspections and compliance documentation.

Why listen to this webinar? Take it from the participants:

“It was good to know that we are on the right track and we intend to better refine these metrics. Insight from the investor's point of view was excellent additional information that can be passed on to our operations team.”

“I have new ideas for how to formalize our in house asset management program and coordination with property management.”

“I got tips and best practices on property management communication, support, and monitoring that will be very valuable.”

And as an added bonus, OCCH shared sample materials.

Interested in learning more about this topic? Read CHAM [Lessons From the Field](#) interview *The Asset and Property Management Interface, with Emmanuel Arellano of the San Diego Housing Commission*.

Webinar Recording and Handouts

Nuts & Bolts of Asset Management - 20% OFF!

Nuts and Bolts of Asset Management is an interactive and engaging workshop designed for housing practitioners and board members. The course includes an overview of key property asset management concepts, theories and responsibilities.



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