COVID-19: A Catalyst for Change in Asset Management Practices and Value Proposition

July 29, 2020
12:00 – 1:00 EDT
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Logistics

Questions
• Write into the Q&A section

Chat
• For logistics and announcements only

Feedback
• Survey will pop up on your screen when you leave the webinar

Slides and Recording
• Slides are there now
• Recording by Friday
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The Community Development Trust

Colorado Housing Finance Agency

Community Housing Capital

Panelists

- **John Wilhoit**, Asset Manager, Peoples Self-Help Housing
- **Brian Dowling**, Chief Investment Officer, The Community Development Trust
- **Kristin Faust**, Executive Director, Illinois Housing Development Authority
- **Dena Xifaras**, SVP, Ownership and Operations, Preservation of Affordable Housing

Moderator

**Harold Nassau**
Sr Director for Asset Management
NeighborWorks America
Today’s Discussion

Part I
The Changing Narratives
How do you see the narrative about sustainability at the property and portfolio level changing to reflect resiliency at the portfolio and community levels?

Part II
The Asset Mgt Team
How are you configuring your organization’s asset management teams? Data and skill sets?

Part III
Engaging Your Partners
What do you want to bring to your partner and have your partner bring to you?

Internal, External, Combined Focus and Skills

How to Build the Conversation Balancing Reporting & Capacity

The Consortium For Housing And Asset Management
Advancing Mission and Performance in Affordable Housing

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Upcoming Webinars

Resident Services and Asset Management – Partnering for Resident Resiliency
Wed, Aug 12, 12:00 to 1:30 EDT
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Year 15 Dispositions: Navigating the Challenges with Purchase Options and Rights of First Refusal
Wed Sep 23, 12:00 to 1:00 EDT
Registration Open in September

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Opening Doors in the Affordable Housing Community